



Fluency Direct (FD) is speech recognition software that provides real-time transcription and voice commands within HealthConnect. This Quick Start guide walks a user through opening Fluency Direct and performing the **Initial Experience** process. When finished, the application is ready for a user to start dictating into HealthConnect and other text entry application on their computer. which walks through the steps to configure Fluency Direct

1

Plug in the SpeechMike

Plug your Philips SpeechMike into a USB port on the computer. Any USB microphone works. However, the use of SpeechMike is recommended and supported by HealthConnect.

Click here for a list of [Recommended Microphones](#).



2

Open Fluency Direct

Fluency Direct can be opened through the Window's Start menu. On many computers, there is an icon representing FD on the desktop. It is an orange, yellow and white icon with the title m.modal on top. Double click it.

The name of the person logged onto the computer appears on the Fluency Direct Control bar.



FD is configured to automatically use the username and password used to log into a computer. If you are on a "generic" log in computer or someone else has logged in you need to manually log in with your MS Windows credentials.

3

Answer Security Questions

Answer the presented questions and enter your KPCO email. DO NOT attempt to change your password. If a user changes their Window's password the system updates the FD password next time the user logs on to their computer.



4

Choose your Specialty

Click the radio button that best represents your specialty. Each specialty is set up to recognize the lexicon most often used by the clinicians within that specialty.



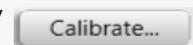
5

Microphone Setup and Calibration

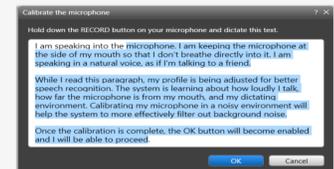
Select the microphone to be used for voice recognition functions within HealthConnect. There may be multiple options if a user has a headset for Video Visits or has used other microphones on their computer. Select SpeechMike III.



Click the Calibrate button and then read the presented text. It is strongly advised that you get in the habit of performing the calibration process any time you use FD on a different computer, at a different location, or when noise in your environment changes.



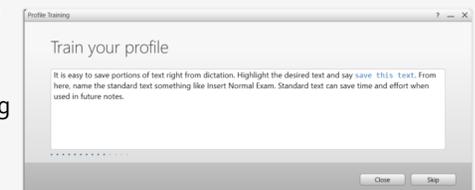
Microphone calibration controls the volume level of the input source which has a direct effect on recognition quality. This is not the same as the volume slider, which controls the volume level of speakers.



6

Train your Profile

Fluency Direct needs to learn how a user speaks and pronounces words, phrases, medical procedures, medicines and other items. Though it learns each time a user dictates, it starts building the profile when a user dictates the text on the **Train your Profile** screens. Read them all. It takes only a minute or two. You do this one time. That's it. You never need to do it again. Whereas, you may calibrate often.





Dictated Commands	Actions
Comma, period, semi-colon, colon, etc.	Enters punctuation at cursor
Undo that	Undoes the last utterance
New line	Cursor moves down one line
New paragraph	Cursor moves down two lines
Go to end of sentence	Moves cursor to the end of the current sentence
Go to end of paragraph	Moves cursor to the end of the current paragraph
Insert before <text> Insert after <text>	Moves cursor before or after specific text. Speak into the mic to add text.
Select <word, phrase, or sentence>	Selects specific text. Speaking into the mic replaces the selected text.
Select all	Selects all text (Ctrl + A)
Delete that. Or, Delete selection	Deletes selected word(s)
Correct <text to correct>, or Correct <selection>	Use this after selecting a word or selection of words. A selection box pops up, the user can choose m.modal's best guess alternatives or type in a new term for Dictionary training.

Control Bar Menu

The Control Bar menu provides control over all aspects of using Fluency Direct, from selecting a different microphone and selecting formatting options to creating commands and adding words to the dictionary. To open it, hover the mouse pointer toward the bottom or top of the Control Bar (depending on where the Control bar is on the screen), and then click the darkened extension.



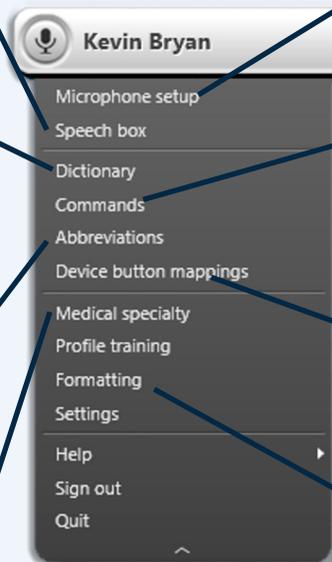
Opens Speech Box. It allows dictation without HealthConnect or other application open. Transfer text to text fields.

Open to create a custom dictionary of names, locations, medications, procedures, and diagnoses that you use often to ensure recognition each time.

Open to view and add abbreviations that you use regularly. Create a list of abbreviations using the spoken form (what is dictated) and the outcome (what a user wants to appear).

Open to change the Medical Specialty, and to open Advanced Settings where you can assign Specialties to specific applications outside of HealthConnect.

Click to select a microphone, set hotkeys for dictation, and calibrate the selected microphone.



Click to view and create voice commands that can be used to insert text, evoke SmartPhrases and SmartText, as well as navigate HealthConnect screens.

Click to view and map the SpeechMike's buttons to specific functions, such as the F2 button.

Click to define formatting for measurements, dates, times, and more.

If you have questions regarding Fluency Direct functionality, please contact: Dr. Adam Carewe, Dr. Melissa Koenig, or Educational Media Services Lead, Kevin Bryan.

If you have questions regarding technical issues such as the SpeechMike and/or Fluency Direct not working, please contact Dale Myers.